## APPENDIX IV - 20

## CLASSIFICATION AND COMPENSATION STUDY PROGRESS REPORT AND INITIAL FINDINGS

## BRIEF INTRODUCTION

- PUBLIC SECTOR PERSONNEL CONSULTANTS IS AN ARIZONA-BASED FIRM SPECIALIZING IN CLASSIFICATION AND COMPENSATION FOR PUBLIC EMPLOYERS
- 150+ PUBLIC ARIZONA EMPLOYERS SERVED SINCE 1990
- FOCUS ON DEVELOPMENT OF SUSTAINABLE, COMPETITIVE COMPENSATION PLANS FOR K-12 SCHOOLS, CITIES, COUNTIES


## YEAR ONE PROJECT SCOPE

- REVIEW OF CLASSIFIED JOB TITLES AND JOB DESCRIPTIONS
- CONDUCT OF SALARY SURVEY TO DETERMINE CURRENT MARKET COMPETITIVENESS AND TO INFORM GO-FORWARD PLANNING
- CONSOLIDATION OF THE OVERLAP OF THE DISTRICT'S CURRENT 20+ SALARY TABLES
- ASSISTANCE WITH POSSIBLE IMPLEMENTATION OPTIONS OF ANY PROPOSED PAY CHANGES AND PAY PLAN UPDATES


## WHY CONDUCT A CLASSIFICATION \& COMPENSATION STUDY?

- To ensure the District's ideal or desired competitive position
- To strategically address recruitment \& retention within budget
- To provide decision makers with objective data for planning/budgeting


## KEY TERMS

CURRENT RECLASSIFICATION PROCEDURES INCLUDE / ADDRESS:

- "COMPENSATION": THE RATE OF PAY PROVIDED TO AN EMPLOYEE, AND the Value of a Job description or job duties
- "PAY STRUCTURE" OR "PAY TABLE": A FORMAL STRUCTURE OF PAY RANGES AVAILABLE TO PLACE JOBS BASED ON MARKET, JOB DUTIES, REPORTING RELATIONSHIPS, AND ASSIGNED RESPONSIBILITIES


## GOALS AND INPUTS

- EMPLOYEES WERE INVITED TO COMPLETE A JOB QUESTIONNAIRE DESCRIBING THEIR JOB DUTIES AND RESPONSIBILITIES
- SOME TItLE MODIfICATIONS HAVE BEEN PROPOSED TO beSt REFLECT JOB DUTIES AND CAREER LADDER OPPORTUNITIES
- TRADITIONAL JOB GROUP PAY SCALES HAVE BEEN MODELED FOR NONTEACHING POSITIONS


## EXTERNAL DATA INCLUDED

Albuquerque Public Schools Chandler Unified School District Deer Valley Unified School District Gilbert Unified School District Marana Unified School District Mesa Unified School District Paradise Valley Unified School District

Peoria Unified School District Phoenix Union High School District Sunnyside Unified School District

City of Tucson Pima County
University of Arizona

Data also included from regional private sector for support positions including Maintenance, Facilities, Clerical, Finance, Technology Services

SURVEY EXAMPLES-MARRETENTRY

| Current Job Class | Survey Job Class | Participant Organization | Range Entry <br> Rate |
| :---: | :---: | :---: | :---: |

Technical Support Specialist II $\quad$ Tucson Unified School District $\quad \$ 15.24$

| IT Help Desk Tech | Chandler Unified School District | $\$ 17.16$ |
| :--- | :--- | :--- |
| Information Technology Associate | City of Tucson | $\$ 15.32$ |
| Network/PC Tech I | Deer Valley Unified School District | $\$ 16.49$ |
| Help Desk Specialist | Gilbert Unified School District | $\$ 19.01$ |
| Computer/ Helpdesk Tech | Marana Unified School District | $\$ 17.30$ |
| Computer Repair Tech | Mesa Unified School District | $\$ 21.83$ |
| IT Information Support Tech | Paradise Valley Unified School District | $\$ 18.12$ |
| IT Help Desk Analyst | Peoria Unified School District | $\$ 15.37$ |
| Computer Support Specialist | Phoenix Union High School District | $\$ 18.49$ |
| IT Service Support Specialist | Pima County | $\$ 22.02$ |
| Help Desk Tech | Sunnyside Unified School District | $\$ 17.96$ |
| IT Helpdesk Analyst I | University of Arizona | $\$ 16.10$ |

## SURVEF EXAMPLES - MARKETENTRY

| Current Job <br> Class | Survey Job Class | Participant Organization | Range Entry <br> Rate |
| :---: | :---: | :---: | :---: |


| Bus Driver | Phoenix Union High School District | $\$ 18.49$ |
| :--- | :--- | :--- |
| Transportation Bus Driver | Paradise Valley Unified School District | $\$ 16.75$ |
| Bus Driver | Chandler Unified School District | $\$ 15.93$ |
| Bus Driver | Gilbert Unified School District | $\$ 15.59$ |
| Bus Driver | Mesa Unified School District | $\$ 15.57$ |
| Bus Driver | Deer Valley Unified School District | $\$ 15.44$ |
| Bus Driver | City of Tucson | $\$ 15.00$ |
| Coach Operator | Sun Tran | $\$ 15.00$ |
| Bus Driver | Marana Unified School District | $\$ 14.23$ |
| School Bus Driver | Sunnyside Unified School District | $\$ 13.38$ |
| Bus Driver | Peoria Unified School District | $\$ 12.72$ |

## SURVEYEXAMPLES -MA R'KETENTRY

| Current Job Class | Survey Job Class |  | Participant Organization |  |  |  |
| :--- | :--- | :--- | :--- | :---: | :---: | :---: |
|  |  | Range Entry <br> Rate |  |  |  |  |
| Teaching Assistant |  | Tucson Unified School District | $\$ 12.15$ |  |  |  |
|  | Para-educator General Education K-12 | Chandler Unified School District | $\$ 12.70$ |  |  |  |
|  | Instructional Assistant | Deer Valley Unified School District | $\$ 12.15$ |  |  |  |
|  | Paraprofessional Assistant | Gilbert Unified School District | $\$ 12.97$ |  |  |  |
|  | Teacher Assistant | Marana Unified School District | $\$ 12.23$ |  |  |  |
|  | Instructional Assistant | Mesa Unified School District | $\$ 12.25$ |  |  |  |
|  | Para Educator Classroom Aide | Paradise Valley Unified School District | $\$ 12.72$ |  |  |  |
|  | Instructional Assistant | Peoria Unified School District | $\$ 12.15$ |  |  |  |
|  | Instructional Assistant | Phoenix Union High School District | $\$ 13.14$ |  |  |  |
|  | Paraprofessional | Sunnyside Unified School District | $\$ 15.12$ |  |  |  |
|  |  |  | Average Public Sector: |  |  | $\$ 12.83$ |

SURVE" EXAMPLES-MARET"ENTRY

| Current Job <br> Class | Survey Job Class | Participant Organization | Range Entry <br> Rate |
| :---: | :---: | :---: | :---: |


| Custodian I |  | Tucson Unified School District | \$12.15 |
| :---: | :---: | :---: | :---: |
|  | Custodian | Chandler Unified School District | \$14.18 |
|  | Custodian | City of Tucson | \$15.00 |
|  | Custodian II | Deer Valley Unified School District | \$12.15 |
|  | Custodian | Gillbert Unified School District | \$13.43 |
|  | Custodian | Mesa Unified School District | \$12.86 |
|  | Custodian III | Paradise Valley Unified School District | \$14.38 |
|  | Facility Worker HS | Peoria Unified School District | \$12.15 |
|  | Custodian | Phoenix Union High School District | \$13.14 |
|  | Custodian | Pima County | \$12.63 |
|  | Custodian | Sunnyside Unified School District | \$12.15 |
|  | Custodian I | University of Arizona | \$12.15 |
|  |  | Average Public Sector | \$13.11 |
|  | Custodian | Regional Private Sector - Pima Counts | \$12.28 |
|  |  | Average Private Sector | \$12.28 |
|  |  | Combined Unweighted Average | \$12.69 |

## SURVEY EXAMPLESS -MARKET ENTRY

| Current Job <br> Class | Survey Job Class | Participant Organization | Range Entry <br> Rate |
| :---: | :---: | :---: | :---: |


| Fleet \& Heavy Equip Mechanic I | Tucson Unified School District | $\$ 15.47$ |
| :--- | :--- | :--- |


| Vehicle Technical Mechanic | Chandler Unified School District | $\$ 20.40$ |  |  |  |
| :--- | :--- | :--- | :---: | :---: | :---: |
| Fleet Equipment Mechanic | City of Tucson | $\$ 15.00$ |  |  |  |
| Mechanic Maintenance V | Deer Valley Unified School District | $\$ 16.90$ |  |  |  |
| Vehicle Tech I | Gilbert Unified School District | $\$ 16.20$ |  |  |  |
| Mechanic I | Mesa Unified School District | $\$ 16.66$ |  |  |  |
| Transportation Mechanic I | Paradise Valley Unified School District | $\$ 16.75$ |  |  |  |
| Mechanic, Transportation | Peoria Unified School District | $\$ 15.37$ |  |  |  |
| Auto/Bus Mechanic | Sunnyside Unified School District | $\$ 14.76$ |  |  |  |
| Auto Mechanic I | University of Arizona | $\$ 14.37$ |  |  |  |
|  | Average Public Sector |  |  |  | $\$ 16.27$ |
| Automotive Mechanic | Regional Private Sector - Pima County | $\$ 17.45$ |  |  |  |
|  | Average Private Sector |  |  | $\$ 17.45$ |  |

## SURVEY EXACMPLES - MA'RET ENTRY

| Current Job <br> Class | Survey Job Class | Participant Organization | Range Entry <br> Rate |
| :---: | :---: | :---: | :---: |


| Administrative Assistant | Tucson Unified School District | \$15.24 |
| :---: | :---: | :---: |
| Administrative Assistant | Chandler Unified School District | \$18.75 |
| Administrative Assistant | City of Tucson | \$15.00 |
| Secretary III (Principal Secretary) | Deer Valley Unified School District | \$15.00 |
| Administrative Secretary | Gilbert Unified School District | \$15.59 |
| Secretary II | Marana Unified School District | \$13.92 |
| Secretary II | Mesa Unified School District | \$15.57 |
| Administrative Assistant III | Paradise Valley Unified School District | \$16.26 |
| Administrative Secretary II | Peoria Unified School District | \$12.72 |
| Office Assistant, Senior | Phoenix Union High School District | \$15.21 |
| Office Support IV | Pima County | \$14.93 |
| Administrative Assistant | Sunnyside Unified School District | \$12.74 |
| Admin Support Asst III | University of Arizona | \$16.10 |
|  | Average Public Sector | \$15.15 |
| Administrative Assistant | Regional Private Sector - Pima County | \$16.48 |
|  | Average Private Sector | \$16.48 |
|  | Combined Unweighted Average | \$15.81 |

## HIGHLIGHTS - EXTERNAL SURVEY

- DATA COLLECTED AND JOBS COMPARED FOR 220+ JOB CLASSIFICATIONS
- PAY GRADES FALLING FURTHEST BELOW MARKET INCLUDE BUS DRIVERS AND MECHANICS, TECHNOLOGY SERVICES FIELD TECHNICIANS, TECHNICAL SUPPORT SPECIALISTS, AND PROGRAMMERS

| Relationship to <br> Prevailing Rates | Benchmark <br> Job Classes | $\%$ of <br> Sample | Verage <br> Variance |
| :---: | :---: | :---: | :---: |

Below (-5\% OR MORE)
Comparable
Above

96
68
14

54\% -12.85\%
38\%
-1.32\%
$8 \% 10.33 \%$

## APPLYING RESULTS

- PSPC HAS PREPARED CONSOLIDATED PAY TABLES FOR ALL CLASSIFIED, CERTIFIED NON-TEACHING, AND ADMINISTRATOR/DIRECTOR JOBS
- INITIAL MODELING HAS PLACED PAY RANGE ENTRY AT 90\% OF MARKET ENTRY TO ALLOW FOR INITIAL IMPLEMENTATION WITHIN BUDGET LIMITATIONS
- IMPACT ON EMPLOYEES: SOME FALL BELOW SUGGESTED MINIMUM, WHICH MAY CAUSE COMPRESSION WITH LONGER TENURED EMPLOYEES


## APPLYING RESULTS - CLASSIFIED TABLE EXAMPLE

|  | Hourly |  |  | 1656 Annual (9.5 Month) |  |  | 1776 Annual (10.5 Month) |  |  | 2088 Annual (12 Month) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Grade | Minimum | Midpoint | Maximum | Minimum | Midpoint | Maximum | Minimum | Midpoint | Maximum | Minimum | Midpoint | Maximum |
| A | \$12.15 | \$14.60 | \$17.04 | \$20,123 | \$24,173 | \$28,223 | \$21,581 | \$25,925 | \$30,269 | \$25,372 | \$30,479 | \$35,586 |
| B | \$12.38 | \$15.1 | \$17.90 | \$20,507 | \$25,071 | \$29,635 | \$21,993 | \$26,888 | \$31,782 | \$25,857 | \$31,611 | \$37,365 |
| C | \$12.75 | \$15.77 | \$18.79 | \$ | \$26,1 | \$31,116 | \$22,638 | \$28,005 | \$33,371 | \$26,615 | \$32,924 | \$39,234 |
| D | \$13.12 | \$16.42 | \$19.7 | \$21,727 | \$27 | \$3 | \$23, | \$2 | \$35 | \$27,395 | \$34,295 | \$41,195 |
| E | \$13.50 | \$17.11 | \$20.72 | \$22,3 | \$28,3 | \$ | \$ | \$30 | \$36,792 | \$28,198 | \$35,726 | 43,255 |
| F | \$14.04 | \$17.90 | \$21.75 | \$23,250 | \$29,635 | \$36,021 | \$24,9 | \$31,783 | \$38,631 | \$29,315 | \$37,366 | \$45, |
| G | \$14 | \$18.79 | \$22.8 | \$24,4 | \$31,117 | \$37,82 | \$26,181 | \$33,372 | \$40,563 | \$30,780 | \$39,235 | \$47,689 |
| H | \$15 | \$19.73 | \$23.9 | \$25,633 | \$32,673 | \$39,713 | \$27,490 | \$35,040 | \$42,591 | \$32,319 | \$41,196 | \$50,073 |
| I | \$16.25 | \$20.72 | \$25.18 | \$26,914 | \$34,307 | \$41,699 | \$28,865 | \$36,793 | \$44,720 | \$33,935 | \$43,256 | \$52,577 |
| J | \$17.07 | \$21.75 | \$26.44 | \$28,260 | \$36,022 | \$43,784 | \$30,308 | \$38,632 | \$46,956 | \$35,632 | \$45,419 | \$55,206 |

A consolidated pay table has been designed and jobs placed on pay grades utilizing available market data, with consideration for internal equity and promotional opportunities

Our proposed pay grades are narrower, with lower top outs, for most jobs; fewer than 70 employees will be "topped out"

## APPLYING RESULTS - CLASSIFIED TABLE SAMPLE



## APPLYING RESULTS - CLASSIFIED TABLE SAMPLE

| Grade | Current Occupational Job Families and Job Classes | Recommended Occupational Job Families and Job Classes | Draft Proposed |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Grade | Minimum | Midpoint | Maximum |
|  |  |  |  |  |  |  |
| B |  |  |  |  |  |  |
|  | Automotive Parts Clerk | Automotive Parts Clerk | 12 Month | \$25,857 | \$31,611 | \$37,365 |
|  | Community Ed (Activity) Helper III | Community Education Activity Helper | 10.5 Month | \$21,993 | \$26,888 | \$31,782 |
|  | Infant Care Specialist | Infant Care Specialist | 9.5 Month | \$20,507 | \$25,071 | \$29,635 |
|  | Instructional Specialist - Exceptional Education | Instructional Specialist - Exceptional Education | Hourly | \$12.38 | \$15.14 | \$17.90 |
|  | Library Assistant | Library Associate |  |  |  |  |
|  | Clerk Receptionist | Office Assistant |  |  |  |  |
|  | Office Assistant | Office Assistant |  |  |  |  |
|  | Intervention Tech - Meredith K-12 | Teaching Assistants - Meredith K-12 |  |  |  |  |
|  | Testing Technician - Language | Testing Technician |  |  |  |  |
|  | Upholsterer | Upholsterer |  |  |  |  |

Entry rates for some jobs temporarily go down when modeling at market-10\%;
Can utilize current entry rates as needed to remain competitive for new hires

## INITIAL COSTING

- COMPARING PEOPLE TO THE PROPOSED PAY GRADES:
- SALARIES OF APPROXIMATELY 1,400 EMPLOYEES FALL BELOW THE ENTRY RATE PROPOSED FOR THEIR GRADE
- ESTIMATED ANNUAL COST \$1,140,000-\$1,700,000 (PLUS UP TO \$600,000 FOR VACANT POSITIONS)
- HALF OF THOSE NEEDED DOLLARS WOULD GO TO 550 EMPLOYEES WHO ARE CURRENTLY AT MINIMUM WAGE
- AVERAGE CURRENT PAY OF THOSE FALLING BELOW PROPOSED ENTRY RATE IS \$13.00/HOUR
- INCLUDES BUS DRIVERS AND EXCEPTIONAL ED TEACHER ASSISTANTS


## RECOMMENDATIONS

- ADOPT NEW JOB TITLES PROPOSED FROM CLASSIFICATION REVIEW
- ADOPT PROPOSED ENTRY RATES AND MOVE ANYONE FALLING BELOW ENTRY TO THE NEW PROPOSED ENTRY
- ADOPT SPECIFIC MINIMUM PAY RATES FOR BUS DRIVERS AND EXCEPTIONAL EDUCATION TEACHING ASSISTANTS


## FUTURE RECOMMENDATIONS

- BUDGET FOR REGULAR SALARY ADJUSTMENTS AS PART OF ANNUAL BUDGETING, WITHIN NEW GRADES, AS OFTEN AS POSSIBLE
- ADJUST PROPOSED PAY TABLES TO KEEP UP WITH MARKET MOVEMENT OR TO GAIN ON THE MARKET; IDEALLY PEOPLE'S ACTUAL PAY MOVES "FASTER" THAN THE PAY STRUCTURES
- ADOPT NEW PAY GRADES NEARER TO MARKET AVERAGE WHEN POSSIBLE AND ADDRESS IN-RANGE COMPRESSION WHEN FISCALLY ABLE


## The questions...

- Why do we need this?
- Employer of choice
- Foundation for equity
- How can we do this?
- RFP Process 2019-2020
- What are we actually doing?
- Reclassification Project
- Shared our work with all employee bargaining groups
- Why are we here tonight?
- Share our work and progress
- Governing Board feedback


## Multi-year project...

- Phase I
- Align job titles across categories based on work and classification
- Get all employees on market based scale
- Adopt minimum competitive pay rates for each classification
- Update job descriptions
- Phase II
- Address compression
- Adopt more competitive certified scale


## Thank you...



# PUBLIC SECTOR PERSONNEL CONSULTANTS 

APRIL 7, 2021

