

# APPENDIX VII – 7

## FAMILY ENGAGEMENT RESOURCE CENTER

### Customer Satisfaction Survey Questions

2015-16

Workshop and Class participants were asked to respond to the following questions.

- Was the presenter of this class well prepared?
- Did the class meet your expectations?
- Is this something you will share with your child?
- Will you recommend this class to other parents?
- How can we improve services for our TUSD families at the Family Centers?
- What else would you like to have at the Family Centers?
- Was the staff at the Wakefield Family Center helpful?

Survey responses were used to evaluate the quality and content of classes and workshops being offered at the Family Resource Centers and helped guide future offerings.



**Tucson Unified School District  
Family & Community Outreach  
655 N. Magnolia Ave  
Tucson, AZ 85712  
(520)232-7058**



## **Family Questions**

*Requesting feedback from families on TUSD's Family Resource Center:*

1. Which location is most convenient for you?

Please circle:

Wakefield  
6<sup>th</sup> Ave & 44<sup>th</sup> St

Palo Verde  
22<sup>nd</sup> St & Kolb Rd.

Catalina (*opening soon*)  
Alvernon & Pima

Southwest (*opening soon*)  
Valencia & Mark Rd.

2. What top 3 needs does your family have?

3. What would you like to see in TUSD's Family Resource Centers?

4. What hours would be convenient for your family?

5. What kind of community resources would you like to see at the TUSD Family Resource Center?



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## **Preguntas para las familias**

*Solicitamos retroalimentación de las familias sobre el Centro de Recursos Familiar de TUSD*

1. ¿Cuál es el lugar más conveniente para usted?

Círculo, por favor:

Wakefield  
6<sup>th</sup> Ave & 44<sup>th</sup> St

Palo Verde  
22<sup>nd</sup> St & Kolb Rd.

Catalina (abrirá pronto)  
Alvernon & Pima

Southwest (abrirá pronto)  
Valencia & Mark Rd.

2. ¿Cuáles son las 3 necesidades más importantes que tiene su familia?

3. ¿Qué le gustaría ver en los Centros de Recursos Familiar de TUSD?

4. ¿Cuál sería el horario conveniente para su familia?

5. ¿Qué tipos de recursos comunitarios le gustaría ver en los Centros de Recursos Familiar de TUSD?