

# APPENDIX VII – 16

VII.E.1.b

**Analysis:**

A needs survey was offered to TUSD families at a variety of district and community events. A total of 186 surveys were returned between August 2016 and May 2017. Respondents indicated interest in services related to physical and mental health, financial planning and support, English acquisition, literacy and academic support, parenting and child development, navigating the school system, health and nutrition.

Of the 186 families surveyed, 70% would like to attend these classes: Adult ESL, finances and economic, nutrition and health followed by 63% of families who would like clothing, shoes and food assistance, medical and dental assistance, exercise classes, eye and vision services, computer workshops and transportation to classes. Results also indicated that 50% of the families were interested in child care, immigration information, homework help and tutoring, citizenship classes, job search and resume workshops, school choice and college/career readiness, and financial aid for college classes. Lastly, with 34% of families interested in arts and crafts, sewing and knitting, foster parent care, family counseling, child safety, GED, affordable home information, and anti-bullying workshops.

Responses also indicated a need for evening offerings and to address these interests all four Family Resource Centers are open one evening per week from 12pm to 8pm. The centers evening days are as follows: Monday-Palo Verde; Tuesday-Wakefield; Wednesday-Southwest; and Thursday-Catalina.

To address interests or needs indicated in the surveys, the following steps have been taken:

1. English acquisition classes are now offered at Wakefield Center and Catalina, steps are being taken to offer these classes at the two other centers.
2. Transportation is available to parents as well as free childcare during the workshops/classes.
3. FAFSA and resource events were offered at all four centers during the SY 2016-2017 and scholarship and financial aid supports are shared regularly on the Family Resource Center Facebook page.
4. Financial Literacy workshops were offered at all four centers during the SY 2016-2017.
5. Zumba and knitting classes are now offered at Wakefield.

Family Resource Center staff continues to seek out community partners to provide supports based on survey responses.

During FY 2016-17, all four Family Resource Center where open to families. These sites facilitated approximately 13,000 center visits and offered more than 1000 class and workshop sessions. Community partnerships have increased from 140 to 178 since July, 2016. In order to provide more targeted outreach, new systems for tracking family engagement and participation at the Family Resource Centers and at school sites are being developed for use in SY 2017-18. This data, in conjunction with Synergy data, will be analyzed to identify disengaged and at-risk students, determine their specific needs, conduct outreach, and provide appropriate supports to those students and families.

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**Assessments:**

Attached are the Family Questions provided in English and Spanish

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**Plan:**

There were “no changes” to the Family and Community Engagement Plan for the 2016-2017 school year.



Tucson Unified School District  
Family & Community Outreach  
655 N. Magnolia Ave  
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(520)232-7058



Date: \_\_\_\_\_

### Family Questions

*Requesting feedback from families on TUSD's Family Resource Center:*

1. Which location is most convenient for you?

Please circle:

Wakefield  
6<sup>th</sup> Ave & 44<sup>th</sup> St

Palo Verde  
22<sup>nd</sup> St & Kolb Rd.

Catalina  
Alvernon & Pima

Southwest  
Valencia & Mark Rd.

2. What top 3 needs does your family have?

3. What would you like to see in TUSD's Family Resource Centers?

4. What hours would be convenient for your family?

5. What kind of community resources would you like to see at the TUSD Family Resource Center?



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**FECHA:** \_\_\_\_\_

### **Preguntas para las familias**

*Solicitamos retroalimentación de las familias sobre el Centro de Recursos Familiar de TUSD*

1. ¿Cuál es el lugar más conveniente para usted?

Círculo, por favor:

Wakefield  
6<sup>th</sup> Ave & 44<sup>th</sup> St

Palo Verde  
22<sup>nd</sup> St & Kolb Rd.

Catalina  
Alvernon & Pima

Southwest  
Valencia & Mark Rd.

2. ¿Cuáles son las 3 necesidades más importantes que tiene su familia?

3. ¿Qué le gustaría ver en los Centros de Recursos Familiar de TUSD?

4. ¿Cuál sería el horario conveniente para su familia?

5. ¿Qué tipos de recursos comunitarios le gustaría ver en los Centros de Recursos Familiar de TUSD?